In early 2018, the Metropolitan Planning Council launched #BustedCommute, a social media campaign inviting people to document their first-hand encounters with Illinois’ crumbling transportation infrastructure. Documenting the problem empowers us to advocate for sustainable revenue for our state’s roads, bridges, buses and trains. From epic potholes to decrepit bridges, this album captures our favorite #BustedCommute photos.

The #BustedCommute campaign was featured on WGN-TV with Amy Rutledge, WBEZ’s “The Morning Shift” with Tony Sarabia, Univision with Natalie Pérez, John Greenfield’s Streetsblog and elsewhere.

For more information, visit www.metroplanning.org/BustedCommute.
Have you ever waited ages for a delayed train? Hit a pothole on the highway? Waded through a pool of water to cross the street?

Illinoisans regularly experience delays and difficulties on our roads and rails. But we deserve better! That’s why MPC launched the #bustedcommute campaign in 2018 to document first-hand encounters with our crumbling infrastructure, and to make the case for statewide sustainable transportation revenue.

Need to see it to believe it? Here is a collection of Tweets, emails and pictures from people across Illinois that illustrates the urgent need for sustainable transportation investments in Illinois.

For more images and information, visit metroplanning.org/bustedcommute
Heavy rain in the Chicago area is leading to flooding on some roads, including expressways. Here, IDOT crews have blocked the left lane in each direction on Interstate 57 at Sibley. #ilwx #ILtraffic 7:48 AM - 21 Jun 2018

Eric W., Chicago: The streets in many parts of the city have huge amounts of standing water after rainstorms, and these pools remain for days, not just hours, especially after the increasingly frequent intense storms [...] I live in North Center. About 10 years ago there was a sewer main break around Montrose and Damen. Since then, crews have torn up Montrose between Ravenswood and Lincoln at least 5 times, for either the gas or water systems. [...] And yet, there are still huge pools of water around Montrose and Hoyne, and all up Lincoln to Sunnyside. 28 Mar 2018

Jessica S., Chicago: Drainage Issues on I-290 frontage roads 23 May 2018

Liz Granger @LizGranger: Swimming to work through the Jackson Blue Line #BustedCommute @Metroplanners 7:41 AM - 21 Jun 2018
Audrey Wennink @awennink:
Missing a chunk of guardrail on Harlem Ave bridge over the Eisenhower. We need to fund transportation in IL. 
#bustedcommute @Metroplanners. Forest Park, IL 3:37 PM - 31 Mar 2018

Chad B., Chicago: 18th Street under Metra viaduct: Horrible pavement and crumbling bridges. At least the lights work. 20 Apr 2018

Liz G., Chicago: Peeling paint underneath the Cermak bridge, West of Chinatown. 27 Feb 2018
Josh Ellis @MPCJosh:
On my #bustedcommute this a.m., a pound of rusted metal fell out of the @CTA tracks overhead. Which I thought was a sure sign we need to invest more in our #infrastructure until...(1 of 2)
6:57 AM - 28 Feb 2018

Josh Ellis @MPCJosh:
... I found two more!
#bustedcommute (2 of 2)
6:59 AM - 28 Feb 2018

Renita D., Chicago: 78th and Fielding Crumbling Overhead Metra Line. This overpass has been crumbling for years. We've called 311 and given up because very little has changed. The city has added new lights, repaired the potholes, and stop signs, but the chunks of falling concrete must not be in their responsibility. Someone needs to fix this before someone is seriously injured. No more patches please.
15 Mar 2018
Audrey Wennink
@awennink: Rough pavement on I-90. We need sufficient funds to maintain existing Illinois infrastructure #bustedcommute @metroplanners @tficillinois 6:42 PM - 22 May 2018

Jeremy G., Joliet:
Rough highway on I-55 near Joliet

Grace, Bloomington-Normal:
There is tons of road construction all over Bloomington-Normal that seems to take forever complete and clean up. It’s almost like the roads are in constant disrepair even though they’re being fixed!
July 2018 - Bloomington-Normal, IL near Illinois State University
Mary Sue Barrett @MarySueMPC: And this is a surprise? The State of Illinois hasn’t invested in modernizing infrastructure in decades so we’re not on the list of top 10 states adding jobs. #BustedCommute #$43B @tficillinois @Metroplanners @awennink @ILChamber @ChicagolandCmbr 5:23 PM - 19 Apr 2018

Leanne Redden @LReddenRTA: The reality is that our region is built on transit and our investment is at risk. Other states are investing more in their transit systems. Illinois needs to step up or else we’ll be left behind. #InvestinTransit #BustedCommute 7:42 AM - 28 Mar 2018

Jessica S., Chicago: Congestion on I-290 west-bound in the AM peak 23 May 2018
Grace, Bloomington, IL: Ongoing lane closures near the busy intersection of E Washington St and N Veterans Pkwy in Bloomington area. July 2018

Tom Keil @TomPKeil: #bustedcommute My daily ride is often a challenge, then add this, I [have] seen a minimum of 10 cars on the side of the road shortly after this. Been patched but will not last. #fixsandersroad Sanders between Milwaukee and Willow. Need a permanent fix. 8:38 AM - 15 Mar 2018

Jeff Axelrod @wilmettejeff: @Metroplanners Greenleaf street in Wilmette, a village-designated bike route looks like this. Watch out! #BustedCommute 7:21 PM - 17 May 2018
Urbanelijk @Urbanelijk: When you can’t afford a new pair of pants you patch them up instead, am I right? This is the road “resurfacing” on my block (also a bike route) from last fall. Too bad it looks like there wasn’t the money for the real deal. #BustedCommute #BikeChi #Chicago  8:51 AM - 1 Mar 2018

Allison, Chicago: Busted commute on Damen and Archer: This #bustedcommute gave me a flat tire on my way to work on my first day as a principal last year...  1 Mar 2018
Jeremy Glover @JGrantGlover: This is one that’ll send you over the handlebars! The Milwaukee Ave bike lane gets so crowded during the AM rush that potholes are easy to miss. #BustedCommute 9:28 AM - 28 Feb 2018

Liz Granger @LizGranger: Last night’s #BustedCommute. We need sustainable transportation revenue for Illinois’ roads, lanes, bridges, trains and buses. Navigating cracks and potholes after dark, on streets dotted with ghost bikes, is both unnerving and ominous. @Metroplanners @activetrans – at CTA - Wilson 6 July 2018
matthew peters @m_peters89: #bustedcommute again! It’s 7:48 am at the beginning of the Route 80 Bus and it’s crunched
5:49 AM - 17 May 2018

Chloe Gurin-Sands @cgs_mph: 3 buses bunched at Damen & Blue Island. #bustedcommute
6:25 AM - 28 Feb 2018

Lynda Lopez @Lyndab08: It’s so sad bc I believe in transit & I only take Lyft or Uber in desperate times but the speed of the buses especially makes it so hard to rely on them. This is why I’m investing in becoming a year round cyclist. I need more control over my transit. #bustedcommute 11:53 AM - 19 Jun 2018

Kevin Zolkiewicz @zolk: Apparently rain means that anyone can use the bus lanes #bustedcommute
8:18 AM - 21 Jun 2018

Liz Granger @LizGranger: Line for the Pulaski bus. People rely on our buses, trains, and roads. #BustedCommute
4:10 PM - 9 May 2018
Urbanelijk @Urbanelijk:
Again I’m forced to go four plus blocks out of my way to find a @DivvyBikes station that’s not full. [...] where’s more $$$ to expand/densify this popular system? [...] #bustedcommute #bikechi
4:07 PM - 30 May 2018

Mary Wisniewski @marywizchicago:
One of two @USPS trucks parked in the bike lane on Harrison Street. Can someone teach these good people the rules? @ChicagoDOT #BustedCommute
1:48 PM - 7 May 2018

ErinColemanBranchaud @erinbranchaud:
I’m grateful for @Metroplanners #BustedCommute campaign. I worry for my partner’s safety every day when he bikes to work because of poor infrastructure. There is no reason for that in this city.
8:34 PM - 29 Mar 2018

Champaign Urbana Urbanized Area Transportation Study @CUUATS:
Bikers have indicated a desire for bike lanes all over Champaign, Urbana, Savoy, Mahomet, Tolono, and Bondville. Share your own transportation input on our interactive map http://ccrpc.org/voices #Transportation #Champaign #Urbana #Chambana #Biking 6:41 AM – 16 Aug 2018
Audrey Wennink @awennink: A rough ride along the lakefront path #bustedcommute @Metroplanners 6:36 PM - 22 Apr 2018

Jimsey @jimsey: Fifth debris related flat this year [...] #bustedCommute 3:01 PM - 21 Mar 2018

Jeremy Glover @JGrantGlover: Can you spot the #bikelane? It’s there, somewhere. Very poor markings for an intersection that’s dangerous under the best conditions. Cars must pass thru the bike lane to access Kennedy on-ramp. Gets very chaotic in the AM. #BustedCommute 10:30 AM - 12 Apr 2018

Urbanelijk @Urbanelijk: Just one of a half dozen yoga mat sized pot holes along the bike route on Forest Glen Ave in Forest Glen. It’s a bumpy ride to say the least. #bustedcommute @Metroplanners 7:08 am - 28 Feb 2018
Active Trans @activetrans: 53% of all [pedestrian and bike] crashes in the region occur on arterial roads, which make up 36% of the lane miles in our region. These roads often divide communities and serve as barriers for people biking and walking to jobs, parks, healthcare centers, etc.

"Redesigning arterial streets and investing in infrastructure to better protect people biking and walking requires dedicated funding."
-Kyle Whitehead, Managing Director of Public Affairs, Active Transportation Alliance from “Majority of local crashes happen on arterial streets”, August 6, 2018
Nicholas R., Chicago:
Sidewalk in unusable condition
near Sacramento Avenue and I-290
June 2018

Jeff W., Chicago:
[...] this sidewalk was in a particularly terrible state. A woman with a stroller said it was like urban off-roading as I passed her. It was on Blue Island right before the underpass.
24 May 2018

Jeff A., Wilmette:
@wilmettej cls:
@Metroplanners Downtown Wilmette crosswalks look like this. We’ve been asking for refreshed striping for years. Watch out when crossing! #BustedCommute
7:30 PM - 17 May 2018

Champaign Urbana Urbanized Area Transportation Study @CUUATS:
A 10-year-old informed us that a crosswalk would make him feel safer when he walks to the Tolono Public Library District. Residents of all ages are encouraged to share their transportation comments at http://ccrpc.org/voices! #transportation #pedestrian #champaigncounty #tolono
11:47 AM – 30 Jul 2018

WE NEED FUNDING FOR sidewalks and crosswalks

Nicholas R., Chicago:
Sidewalk in unusable condition near Sacramento Avenue and I-290
June 2018

Jeff A., Wilmette:
@wilmettejeff:
@Metroplanners Downtown Wilmette crosswalks look like this. We’ve been asking for refreshed striping for years. Watch out when crossing! #BustedCommute
7:30 PM - 17 May 2018
LaRisa Lynch @larisa_lynch: Can't go up because of broken down escalator at Washington L stop #publictransit #CTA #bustedcommute

Audrey Wennink @awennink: This escalator at the Monroe El station has been out of service for more than a year

Elevators at Harold Washington Library L station are out of order. We need to invest in our transportation infrastructure to ensure #accessibility #bustedcommute

We need funding for Accessibility for All

Jeremy Glover @JGrantGlover: I wish we dedicated more resources to maintaining safe and accessible pedestrian crossings. These ubiquitous "truncated domes" are meant to help people with visual impairment safely cross, but so often they’re poorly or improperly installed. Tripping hazard! #BustedCommute 6:35 AM - 21 May 2018

LaRisa Lynch @larisa_lynch: This is a lawsuit waiting to happen. Imagine tripping & falling in path of a car or bus. Saw this walking to @cta board meeting. @ChicagosMayor #BustedCommute #VisionZero 8:22 AM - 18 Apr 2018

Chloe Gurin-Sands @cgs_mph: Elevators at Harold Washington Library L station are out of order. We need to invest in our transportation infrastructure to ensure #accessibility #bustedcommute 4:13 PM - 2 Mar 2018
Kirk Dillard @KDillardRTA: Sitting on a packed @Metra train that’s not running due to mechanical failure. Need an infrastructure bill in Springfield (last one as a decade ago) to fund replacement for old equipment! #InvestInTransit #BustedCommute 2:44 PM - 22 May 2018

Jeremy G., Chicago: CTA Blue Line at Damen: Train broke down on the platform right at rush hour. Crushing crowds.
StarLine Chicago @StarLineChicago: Today’s @metraBNSF adventure: one of the cars in the center of the train is totally closed; standing room only on all other cars. Can’t move through the train; rear cars (only ones that open at LaGrange Rd) don’t have air conditioning. #BustedCommute 5:47 AM - 18 Jul 2018

Star:Line Chicago @StarLineChicago: Today’s @metraBNSF adventure: one of the cars in the center of the train is totally closed; standing room only on all other cars. Can’t move through the train; rear cars (only ones that open at LaGrange Rd) don’t have air conditioning. #BustedCommute 5:47 AM - 18 Jul 2018

Steve M., Chicago: Union Station. Only one train could come in or go out at a time due to switch malfunction. As seen in the pic, the station filled up with commuters as evening rush continued. I had to sit tight for over an hour, but I was fortunate enough to get in one of the first trains out when they started moving again. 29 Mar 2018

Janes Walk CHI @JanesWalkCHI: It’s no fun waiting for 3, 4 trains to pass before you can get on. #bustedcommute #rushhour #transit #chicago #investintransit 3:28 PM - 14 Mar 2018

Nicole T., Chicago: The red line is overcrowded […] It is unacceptable that I have to let 3-4 trains pass through before I can aggressively squeeze my way onto a car. “Busted” is an understatement. 12 Mar 2018

Audrey Wennink @awennink: All @Amtrak trains from Springfield to Chicago are sold out today. There is demand for more intercity trains in Illinois @Metroplanners. Springfield, IL. 3:06 PM - 15 Feb 2018

Audrey Wennink @awennink: All @Amtrak trains from Springfield to Chicago are sold out today. There is demand for more intercity trains in Illinois @Metroplanners. Springfield, IL. 3:06 PM - 15 Feb 2018

Patrick Williams @_PatrickW2, Replying to @cta: 6-7 people deep at Washington currently, nbd. @CTAFails #BustedCommute 3:13 PM - 13 Jun 2018

Patrick Williams @_PatrickW2, Replying to @cta: 6-7 people deep at Washington currently, nbd. @CTAFails #BustedCommute 3:13 PM - 13 Jun 2018

WE NEED FUNDING FOR more trains to meet demand
Mike E., Chicago: Terrible bus stop
Nov 2017

Audrey Wennink @awennink: We need more transportation funding to improve the Metra rider experience - 87th Street Metra Electric Station. #bustedcommute
9:39 AM - 19 Jun 2018

Sue Topp @stopptalk: What is this, you ask? This is four commuters and their briefcases jammed into 2 facing seats #bustedcommute
5:53 AM - 26 Jun 2018

Robyn @Robyn_McD: If you ever wanted to know what death by sauna would feel like, I invite you to the 5:25 @metraRID @metra @OnTheMetrabustedcommute 3:13 PM - 13 Jun 2018

Urbanelijk @Urbanelijk: @Metroplanners: Got a little snowy inside a Metra MilwaukeeDistrictNorth train back in January, because the doors didn’t close fully. #BustedCommute – at Chicago Union Station
9:15 AM - 27 Feb 2018

WE NEED FUNDING FOR improved rider amenities
To view more images and learn more about #bustedcommute and advocacy for statewide sustainable transportation revenue, please visit metroplanning.org/bustedcommute or contact:

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